Personal Biography

The Twelve Things you should know about *Action* Business Coach...Laura Friedman

- 1. Assisted leading Health Care Company develop a Learning and Development program, which included design of classroom training, management and strategic redirection of the Learning Process.
- 2. Developed coaching program to align learning solutions with the client's strategic direction.
- 3. Successfully implemented coaching as a corporate cultural driver, helping employees value coaching as a way of life, learning and culture in leadership personnel.
- 4. Assists Entrepreneurs in building relationships, and understanding their goals from both a professional and personal level leading to improved productivity, improved time management and increased profitability.
- 5. Works with small business owners in creating hiring programs that are easy to implement while improving the hiring results that small business owners achieve.
- 6. Successfully identifies skill gaps in employees to allow these employees to be trained, thereby improving their productivity.
- 7. Implemented improvements in training using adult learning techniques and performance based assessments
- 8. Have applied numerous methods of evaluating learning and the transfer of knowledge and skill to the job to improve TEAM member performance.
- 9. Undertook a coaching business to leave the corporate environment to allow myself more flexibility in a self employed environment allowing me to spend more time with my children.
- 10. Have maintained a significant weight loss for over 6 years as part of my own personal improvement program.
- 11. Graduated SUNY New Paltz with a BA in English/Journalism.
- 12. Lives in West Orange with her husband and 2 children.

